

Our Returns Policy

The following is an excerpt from our [Terms & Conditions](#), detailing our returns policy.

4. Damages

We go to great lengths to ensure your order is packed in a way which ensures that no damage occurs in transportation, however in the event of your goods being damaged by the carrier whilst in transit, you need to notify us within 24 hours of the delivery date, either by telephone or email, providing a detailed description of the damage and where possible, high resolution photographs that clearly show the damage incurred. Please note: Once your order has been delivered and signed for, care of the goods passes directly to you, the consumer. We are no longer responsible or liable for any damages that occur once the goods have been delivered.

5. Cancellation & Returns

You may cancel your order by giving us notice of cancellation within 7 days of the date of collection or delivery. Such notice must be given by telephone call or email to the number or address given on our website.

On cancellation, you must return the goods to us at our registered business address at your cost within 7 days of the date of collection or delivery. Collection of the goods by us or a third party carrier can be arranged, but only at our discretion. You, the consumer, remain responsible for the condition of the goods until they are delivered to our registered returns address or collected by us, or a third party carrier arranged by us. If they are damaged or beyond reasonable condition upon return/collection, we reserve the right to deduct a restocking/handling charge before final reimbursement.